

# BRISBANE GOLD COAST Cycle for Cancer

## TERMS OF SALE | MERCHANDISE & TRANSPORT

### BRISBANE TO GOLD COAST CYCLE FOR CANCER 2023

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By purchasing merchandise or pre/post event transport for Brisbane to Gold Coast Cycle for Cancer 2023, you are accepting these Terms of Sale.

#### EVENT CYCLING JERSEY

The Brisbane to Gold Coast Cycle for Cancer cycling jersey is a Performance Tech+Lite jersey provided by Champion Systems Australia.

Jerseys will be provided in the size selected when purchased, unless notification is received prior to 10 July 2023 at [brisbanetogoldcoast@mater.org.au](mailto:brisbanetogoldcoast@mater.org.au).

Jerseys will be mailed via Australia Post to the address provided during registration (if purchased during registration). Jerseys will be packaged with your rider kit and delivery is expected before 14 August 2023.

#### Change of mind

Unfortunately, jerseys are ordered specifically for each purchase and therefore we cannot refund due to change of mind.

#### Wrong size

If you have ordered the wrong size, please inform us by email at [brisbanetogoldcoast@mater.org.au](mailto:brisbanetogoldcoast@mater.org.au) before 10 July 2023 and we will adjust your order accordingly.

After this date, we will unfortunately not be able to accommodate size changes.

#### Faulty products or products damaged on arrival

Should your jersey be faulty or damaged on arrival, please contact us as soon as possible at [brisbanetogoldcoast@mater.org.au](mailto:brisbanetogoldcoast@mater.org.au), including photos of the damage/fault.

We will get back in touch to arrange a replacement once we have assessed the issue.

## **CHARTER TRAIN – GOLD COAST TO BRISBANE PRE EVENT**

A train has been chartered from the Gold Coast to the start site to arrive prior to event start.

The train will start at Varsity Lakes and stop at Nerang, Coomera and Beenleigh then South Bank.

In purchasing a ticket for this service, you and your bike can travel on this charter train. When asked by train staff, present your Pre-Event travel wristband provided to you to board.

Each person travelling will be required to wear a Pre-Event travel wristband to be eligible to travel on the service.

This purchase is non-refundable but can be transferred to another person at your own personal discretion (you do not need to advise Mater Foundation should you give your wristband to another person).

Wristbands should be treated like cash—they will not be replaced if lost or misplaced.

Specific departure times will be provided in an email no less than 2 weeks prior to the event date.

Mater Foundation is not responsible for any items left on the train or any damage that occurs to your bike whilst travelling on the service.

## **BUS TRANSPORT TO BRISBANE – GOLD COAST TO BRISBANE POST EVENT**

Return buses will be running approximately every half hour from 10.30am – 1.30pm from Fisherman's Lawn Southport to South Brisbane on event day.

In purchasing a ticket for this service, you are booking a seat on the bus at the time selected when purchasing. Your bike will travel on a separate transport vehicle around the same time (there may be some delay post arrival in Brisbane).

You must wear the Post-Event travel wristband provided to you to board the service.

Each person travelling will be required to wear a Post-Event travel wristband to be eligible to travel on the service.

This purchase is non-refundable but can be transferred to another person at your own personal discretion (you do not need to advise Mater Foundation should you give your wristband to another person).

Wristbands should be treated like cash—they will not be replaced if lost or misplaced.

Specific details of this service, including pick up and drop off location will be provided in an email no less than 2 weeks prior to the event date.

Requests to change departure time can be made at the Finishers' Village on the event day but will be subject to availability.

Mater Foundation is not responsible for any items left on the bus or any damage that occurs to your bike whilst being transported on the service.

Photos of your bike will be taken before it is packed onto the transport vehicle.